

Augment Specialised Solutions

Customer record manager

- ① A web based, centralized, secured and access controlled repository for all customer records.
- ① Workflow for document publishing/revising.
- ① Department/location/product & services wise repositories
- ① Soft & scanned copies with physical location stamp
- ① Access record & history for all documents
- ① Version controlling
- ① Alerts on document expiry

Pay at Par processing

A complete end to end independent solution for processing of pay at par cheques all required validation, compliance and security requirements for a scenario where

- ① Rigid legacy banking applications do not talk to each other &
- ① System overhaul is expensive, time consuming &
- ① Sometimes not allowed by global system requirements.

Augment pay at par with its following modules fits in as an efficient solution to the above issues:

- ① Request creation & submission module
- ① Work allocation manager
- ① Processing workflow
- ① Validation engine
- ① Transaction processing module
- ① Archiving module

Operational benefits:

- ① Reduced processing cost for each clearing request
- ① Faster processing
- ① Tracking of request till closure
- ① Flexible BPM framework based solution.

